

# The Preventative Potential of Worker Representatives

## Health and Safety Representative (HSR) initiatives

### United Kingdom

Joint safety committees improved health and safety management practices

- Well-trained committee members
- Established channels for relations between management and workers existed

#### Factors supporting worker representation (UK)

- > Strong legislative steer
- > Effective external inspection and control
- > Demonstrable senior management
- > OHS and participative approach commitment
- > Capacity to adapt and support OHS management
- > Competent management of hazard/risk evaluation and control

### South Australia

Partnership project (2007-10)

Government funded, employee associations (unions) led projects

- Increase HSRs
- Greater interaction between SafeWork SA and union representatives
- Raise overall awareness
- Sustained positive impact on OHS worker participation

### Opportunity

Design suite of initiatives targeted at worker representatives

- > Incorporating the 10 enabling themes for HSRs to be more effective in their roles

### Barriers

Factors which may affect the HSR's role:

- Industrial context of the role
- Management-workforce relationship
- HSR commitment to the role
- Personality and approach of HSR

### New Zealand

NZ Safeskills Workshop (2018-19)

- Learning teams
- Managing up
- Effective communication
- Conflict resolution
- Influencing
- Mental health

## 10 enabling themes for HSRs to be more effective in their roles

- 1 Enhance training content for HSRs
- 2 Certified training for HSRs
- 3 Increasing HSR visibility, identification and promotion
- 4 Training for managers
- 5 Encouraging management support of HSRs
- 6 Developing an HSR registry
- 7 Management & inspectorate KPI around HSR support
- 8 Inspector contact with HSRs when visiting sites
- 9 Maximise utility of awards
- 10 Regulator enhanced support for HSRs

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